

Payment Policy

- I. If the Purchaser shall fail to take and pay for the goods within 7 days of notification that the goods have been completed for delivery, the Seller shall be at liberty to treat the contract as repudiated by the Purchaser and thereupon the deposit shall be forfeited without prejudice to the Seller's rights to recover from the Purchaser by way of damage and loss or expense which the Seller may suffer or incur by reason of the Purchaser's default.
- II. For special orders vehicle cost (CIF) must be made in full prior to vehicle being booked for shipment.
- III. The goods shall remain the property of the Seller until the total purchase price has been discharged in full. The balance must be paid by cleared funds directly to the Seller's bank account. Transactions processing varies based on institution and same shall be considered. Vehicle shall be delivered within 24 hours if same falls outside of a holiday and within business hours (Monday- Friday 0800hrs – 1700 hrs). Debit Card payment may be accepted upon receipt of the Seller's permission. Debit Card payments must be made in person using Chip & Pin only.

Delivery

- I. The Estimated Delivery Date is an estimate only. Time of delivery is not of the essence of the Contract. Astron Automotive shall endeavor to deliver the Vehicle by the Estimated Delivery Date but shall not be liable for any loss, damage or delay occasioned by failure to deliver on the Estimated Delivery Date.

Price And Price Variation

- II. Astron Auto Trader reserves the right to vary the Purchase Price by any amount attributable to a variation in the costs, exchange rate change and value added tax between the date of the Order and the date of delivery and the Consumer shall be bound to pay the price as so varied.

- III. Astron Automotive shall notify the Consumer:
 - a) if a price increase, of the amount of any such increase the Trader intends to pass on to the Consumer by increasing the Purchase Price; or

 - b) if a price reduction, the amount by which the Trader intends to reduce the Purchase Price.

Refund policy

- I. Customers must make full payment on special orders within seven (7) calendar days of notice of arrival from Astron Automotive. After seven days of notice of arrival you must contact Astron Automotive Traders to determine the best course of action.

- II. For special orders refund requests orders can only be made 14 days after unit on which deposit was paid on is sold. All costs incurred (duties, dealer's fees, broker fees, servicing etc) by Astron Automotive as a result of imported unit/s will be passed on to the customer. An additional surcharge of 10% of the sum that Astron Automotive expends on this vehicle will also be passed on to the customer.

- III. Astron Automotive will not assume any responsibility for the condition that a special order vehicle arrives in. Special order cars must be vetted and examined by customer who then signs a binding purchase agreement as is where is for the vehicle. All vehicles

ordered through Astron Automotive Traders must have freight insurance which covers the customer's special order in transit. Astron automotive will not take responsibility for any loss or damage in transit but will facilitate a customer's claim to shipping line in the event of loss or damage.

- IV. Deposit on any vehicle guarantees that the vehicle is held for 14 days without any deduction from deposit or sale without prior notification to the customer. After 14 days if a customer wishes to request a refund, 10% will be deducted from the deposit.
- V. In the event that a customer makes full payment for a vehicle that that has been sold without giving Astron Automotive Traders Ltd notification after 14 days have elapsed since initial (1st) deposit, a refund will be made available within 42 calendar days after customer formally requests same. Refund will attract 10% deduction.

Warranty

- I. A limited Ninety (90) days or 5500KM applies to all imported used vehicles sold from our lot, except those specially ordered per a customer's request this covers Engine, Transmission & Differential.
- II. Astron Automotive Traders Ltd. Will only consider claims pertaining to Engine, Transmission & Differential. All claims must be within the Warranty period.
- III. Upon receiving the claim we will respond within (10) Ten Business days after the Mechanical Assessment is done by our registered Auto Mechanic.

- IV. If a mechanical issues arrises and customer attempts to resolve issue without notify and receiving approval from Astron autootive period, the Warrantee will be considered null and void.

- V. Unit must be accident free and be in similar condition that it was sold in. Astron Automotive reserves the right to reject any repair or refund request if vehicle is received damaged or if any of the original components are missing.